

This service is provided through:



**Alzheimer's
Australia Qld**
Living with dementia

Alzheimer's Australia (Qld) Inc

Address PO Box 8141, Woolloongabba, 4102

Website www.alzheimers.org.au

Telephone 07 3895 8200

Facsimile 07 3895 8266

ABN 62 659 237 563

DEMENTIA BEHAVIOUR MANAGEMENT ADVISORY SERVICE

1800 699 799

Alzheimer's Australia (Qld) welcomes your feedback because it helps us to improve our services. If you have a matter of concern (or a compliment to pass on) we invite you to write or talk to:

- The staff member providing the service
- The manager of the staff member providing the service; or
- Our Chief Executive Officer

A copy of our complaints policy may be obtained by calling the CEO's office on 07 3895 8200

Models used for illustration purposes only



An Australian Government Initiative

Dementia Behaviour Management Advisory Service



A free service supporting carers
of people with dementia
1800 699 799



**Alzheimer's
Australia Qld**
Living with dementia

Helping Australians with dementia, and their carers



■ About the service

The Dementia Behaviour Management Advisory Service (DBMAS) supports carers of people with dementia where their behaviour impacts on their care. This statewide service is provided by experienced health professionals who are part of the Alzheimer's Australia (Qld) team.

■ What are the aims of DBMAS?

- To improve the quality of life and care for people with dementia and their carers;
- To up-skill, assist and support aged care providers in improving care for people with dementia and related behaviours; and
- To ensure care services for people with dementia are responsive to their individual and diverse needs and circumstances.

■ What services are provided by DBMAS?

- Clinical support, information and advice (face to face and via telephone);
- Assessment of the person with dementia;
- Care planning, case conferences and short term case management;
- Mentoring for care providers; and
- Education and training for care providers.

■ Who can access DBMAS?

The clients of DBMAS are primarily care workers, carers and services providing care to people with dementia. These may include:

- Family carers;
- Staff and volunteers of Australian Government funded aged care services;
- Other clinicians providing care to people receiving Australian Government funded aged care services.

The care recipients of DBMAS are people with dementia, their carers and families where:

- The behaviour of the person with dementia impacts on their care; and
- The person with dementia is receiving care or seeking care through Australian Government funded aged care services.

■ When can DBMAS be contacted?

The DBMAS operates 24 hours a day. Queensland based staff are available from 9am to 5pm on weekdays (except public holidays) and after-hours support is available by calling 1800 699 799 (freecall).